

PRIVACY POLICY

Metro Deconstruction Services Ltd are committed to protecting and respecting your privacy.

This policy sets out how we, Metro Deconstruction Services Ltd, obtain, store and use any personal data that we collect from you, or that you provide to us and how it will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

By using our website www.metrodeconstruction.com you agree to the use and treatment of your personal information in accordance with this privacy policy.

Information we may collect from you

- When you fill in a form on our website
- When you contact us by phone, email or in writing
- When you use posts or react to our social media channels
- When you order goods or services from us.

Where permitted by law we may also receive information about you from third parties such as affiliates, business partners, credit and fraud checking services as well as third parties with whom we have had no prior contact.

How we collect anonymous information about your behaviour

We indirectly collect anonymous information about you from your computer to get a general idea of how our website is performing, including where available, your IP address, operating system and browser type. This is statistical data about our users browsing actions and patterns and does not identify any individual and we will not collect personal information this way.

Cookies

Metro Deconstruction Services Ltd do not use any cookies.

Contact Forms

Information you submit to us on a contact form will be sent by email to Info@metro.uk.net or enquiries@metro.uk.net. Both of these email addresses have restricted staff access. This information is then stored on the Metro Deconstruction Wix account for a maximum of 90 days just in case the email does not get to us.

Database

Your information will get added to our database if you choose to automatically subscribe to our newsletter or if you enter into communication with us as listed above. Although we will contact you for consent before we use any of this data for marketing purposes.

User submitted Comments

You can submit comments on our social media pages if you want to. Normal visitors will be able to read anything that you post, and the name under which you have submitted the comment.

Third Party Analysis Tools

Google Analytics

Google analytics provide us with detailed web statistics and real time monitoring to help us measure the performance of our website.

Social Media Services

Some pages of our website may connect with the following social media services.

Facebook, Twitter, Instagram, LinkedIn

We use functionality from above social media to display personalised content or to allow you to share content with your followers. We do not have any direct access to personal information relating to your accounts unless you have put it into the public domain.

Advertising and Marketing Services

We use the following services to help us to direct traffic towards our site or to display relevant personalised advertising on our site.

Email Communication Services

We use the following third-party services to send email, so they will indirectly have access to a portion of your activity and some of your personal details. Once an email leaves the system we use directly, it may be routed through any number of other systems.

Wix.com

Wix.com provides a means for our website to send emails/newsletters to staff and visitors, as such information will be passed through their services. For details on Wix.com Privacy Policy, please visit www.wix.com/about/privacy.

Uses made of the information

We use the information held about you in the following ways

- To ensure that content from our site is presented in the most effective manner for you and your computer.
- To provide you with information, products or services that you request or we feel may interest you, where you have consented to be contacted for such purposes.
- To carry out our obligations arising from any contracts entered into between you and us.
- To notify you about changes to our service.

Your rights

You have the right to ask us not to process your personal data for marketing purposes. Please either click the unsubscribe button on the bottom of the newsletter or send an email to info@metro.uk.net or to enquiries@metro.uk.net stating that you wish to be taken off of our mailing database. Deletion will normally be within 48 hours.

Access to Information

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act.

Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page and where appropriate, notified to you by e-mail. However, we advise that you check this page regularly to keep up to date with any necessary changes.

Contact

Questions, comments and requests regarding this privacy policy are welcome and should be addressed to accounts@metro.uk.net.